



City of Arts & Innovation

# PRESS RELEASE

**Police Department**  
**LARRY V. GONZALEZ**  
**Chief of Police**

## **FOR IMMEDIATE RELEASE**

March 17, 2020

### **CONTACT:**

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Community Services Bureau  
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(951) 373-6032 (*Media Contact*)

## **POLICE DEPARTMENT TO TEMPORARILY CLOSE STATION LOBBIES**

Riverside, CA – The Riverside Police Department is still providing the necessary public safety needs to our communities during this national state of emergency. Our officers, dispatchers, and support staff will continue to respond to all calls for service. But out of an abundance of caution, we have decided to temporarily close public access to all our police facilities in our increased efforts to protect our community from COVID-19.

Our online reporting services are a great way to report certain past crimes that include vehicle burglary, theft, vandalism, lost property, trespassing, theft of utility services, or illegal dumping. We encourage our community members to make these reports online by visiting our website at <https://www.riversideca.gov/RPD/report.html>.

Many of our services will still be handled as normal, but here are some that will be affected during this COVID-19 epidemic.

**POLICE RECORDS REQUESTS:** All police records requests or inquiries will only be made by phone at (951) 826-5700, Monday through Friday between 8:00 a.m. and 4:30 p.m., excluding holidays.

**VEHICLE RELEASES:** Towed and/or repossessed vehicle releases will be done by appointment only by calling our Tow Coordinator at (951) 351-6398 to schedule. All appointments will be held at our Orange Street police station, Monday through Friday between 8:00 a.m. and 4:00 p.m., excluding holidays.

4102 Orange Street, Riverside, CA 92501 | Phone: (951) 826-5700 | [RiversideCA.gov](http://RiversideCA.gov)



**PROPERTY RELEASE:** Property releases will be conducted by appointment only on Tuesdays and Thursday. Call (951) 353-7650 to schedule an appointment.

**PERMITS:** No police regulated permits will be issued at this time, but existing permits that are set to expire will be given an automatic grace period until normal hours resume.

**LIVESCAN SERVICES:** No public requests for Livescan services will be taken until normal hours resume. Livescan prints for arrested persons will be referred to the arrestee's scheduled court appearance or the Riverside County Jail.

**VEHICLE CITATION SIGN-OFFS:** No vehicle citation corrections will be signed off until normal hours resume.

The Riverside Police Department and City Leaders continue to actively monitor the COVID-19 epidemic and are working closely with the Riverside County Department of Public Health and other agencies. We are adhering to all recommendations being made by the Department of Public Health regarding any possible exposure to our officers, and will keep taking the necessary precautions that allow us to provide the best possible service to our community. As a reminder, all public safety emergencies should be reported to 9-1-1.

Stay updated with all important information regarding COVID-19 by visiting the city's website at [www.RiversideCA.gov/COVID-19](http://www.RiversideCA.gov/COVID-19).